

Institutional Effectiveness



Action Plan | Progress Report Academic Year 2017-2018

Created 10/2017

Academic Year 2017-2018 Academic Assessment Action Plan

Item #	Fall 2017 Assessment Retreat	Spring 2018 Progress Report	Fall 2018 Assessment Retreat
	Action Plan:	Progress Report:	Actions Complete:
1	<p>Devise opportunities to improve scores on student success skills assessment (ALL Levels) and review benchmarks in Fall 2018.</p> <p>Presented at Fall 2017 Assessment Retreat</p> <p>Undergraduate Core Benchmark of 80% of students receive a 3 or more (Met) Areas for Improvement: HC 204: Communication and Critical Thinking and HC 304: Diversity</p> <p>Master Core Benchmark of 75% of students receive a score of 4</p> <ul style="list-style-type: none"> • Communications scored 72% <p>Areas for improvement multiple courses for Communication, Critical Thinking, Technology, and Diversity (pp. 30-31 of Assessment Retreat Booklet 2017)</p> <p>Doctoral Core Benchmark of 75% of students receive a score of 4</p> <ul style="list-style-type: none"> • Communications scored 64% • Diversity scored 43% <p>Areas for improvement multiple courses for Critical Thinking, Technology, Professionalism, and Diversity (pp. 29 of Assessment Retreat Booklet 2017)</p>		
2	<p>Increase participation for student surveys (including NSE, GES, and Graduate Survey)</p>		
3	<p>Review and update the Clinical Experience Surveys for all academic programs to assess satisfaction of the student, satisfaction of the clinical site, and effectiveness of the clinical instructor/preceptor, as well as, improve clinical site communication.</p>		
4	<p>Complete Clarkson College Data Plan for the Pathways Quality Initiative Project</p>		
5	<p>Create direct action steps to ensure progress of improvement and implementation for all academic areas in response to the Ruffalo Noel Levitz feedback SSI scales with challenges</p>		

	<ul style="list-style-type: none"> • Instructional Effectiveness (6/14) • Campus Climate (3/17) • Recruitment and Financial Aid (2/6) • Clarkson College Item (1/8) <p>PSOL scale with challenges</p> <ul style="list-style-type: none"> • Instructional Services (5/8) 		
6	Assist student services in the recruitment and enrollment of students. Academic concerns for admissions and financial aid departments, based on NSE, GES, and Ruffalo Noel Levitz student satisfaction surveys. Academic programs to further investigate GEN 101 options for all students, all levels (online and on-campus)		
7	Finalize revisions to Student Assessment Manual for Clarkson College		
8	Update College-wide assessment document for posting on college website and to improve public transparency.		
∞	-Continuous Improvement Process is always ongoing		