Logging In and Viewing Important Account Information

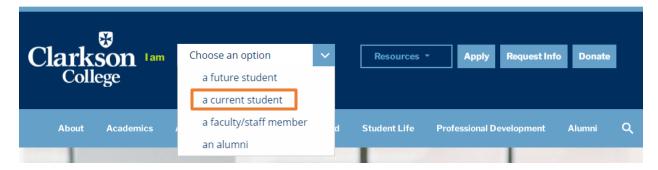
Through your Self Service and Transact (formerly known as CashNet) accounts you will have the ability to review and/or complete the following items:

- Review Balance and Billing Statements
- Make a Payment
- Payment History
- Installment Payment Plans
- eRefunds (Electronic Refunds)
- Payer Invitations
- Saved Payment Methods
- SMS Alert Set up

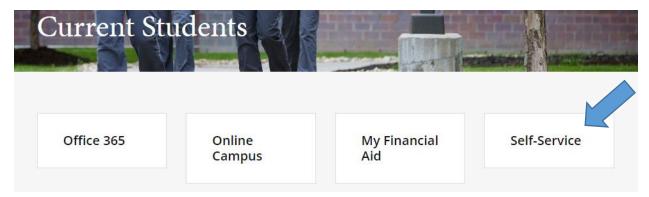
Logging into Self Service

Step 1) Navigate to the <u>Clarkson College Website</u>.

Step 2) At the Top/Center of the page, select "a current student" from the "Choose an option" dropdown menu.



Step 3) Select Self Service.



^{**}Steps below will provide you with "How To's" when logging into Self Service or Transact

Step 4) Your Single Sign On (SSO) will automatically log you into your Self Service account

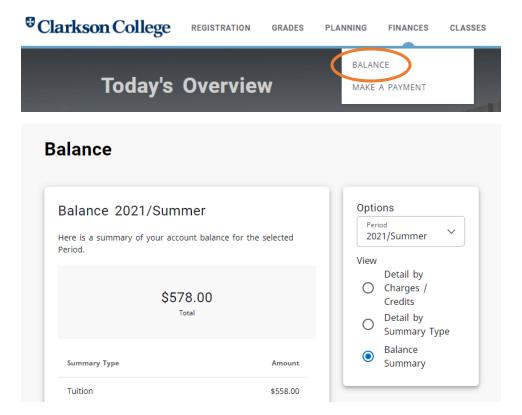


Reviewing your Balance and Billing Statement

Step 1) Select the Finances tab, located in the horizontal navigation bar.

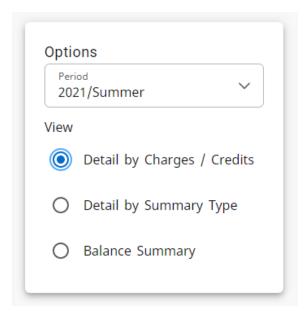


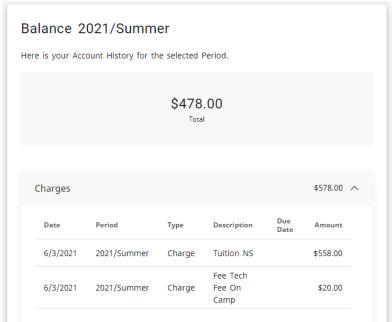
Step 2) Click Balance

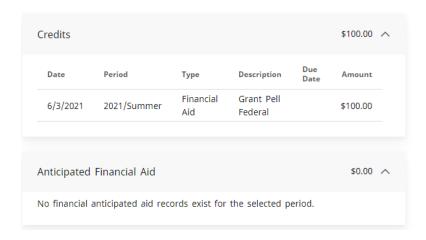


Step 3) Navigate to Options, located on the right-hand side of your screen to customize your statement view. **Your balance can also be found after logging into Transact.

- Period using the dropdown, select the term you wish to view
- View select detail by charges/credits (detailed look of each line item charged)







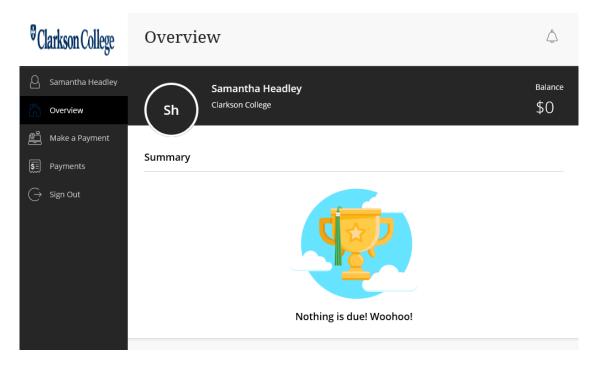
Logging into Transact

Step 1) Repeat Step 1 under Reviewing your Balance and Billing Statement.

Step 2) Click Make a Payment



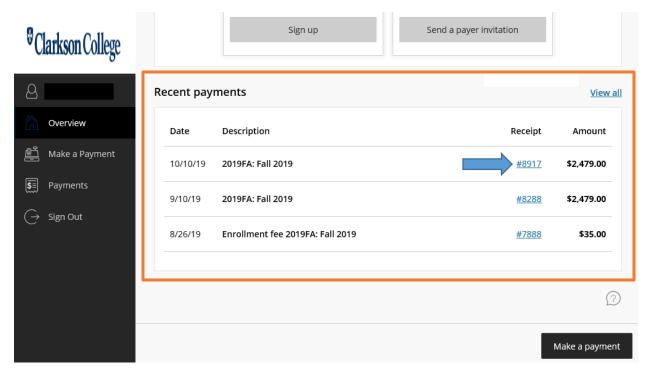
Step 3) If successfully logged in, the image illustrated below should appear. This is the home page of your Transact account.



Payment History

Step 1) Log into Self Service, Transact.

Step 2) From the home page of your Transact account, your recent payments can be found.



Step 3) To view any payment made, click **the receipt #** located to the left of the transaction amount (*Illustrated above with the blue arrow*).

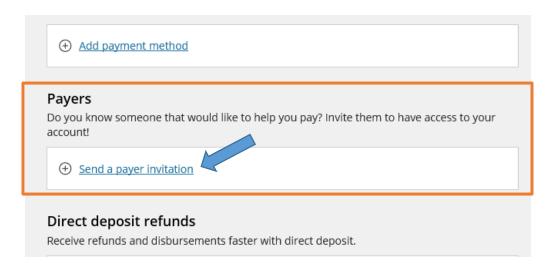
Payer Invitations

Adding a Payer to your account will allow this individual to log into your account to make payments, sign up to receive alerts, etc.

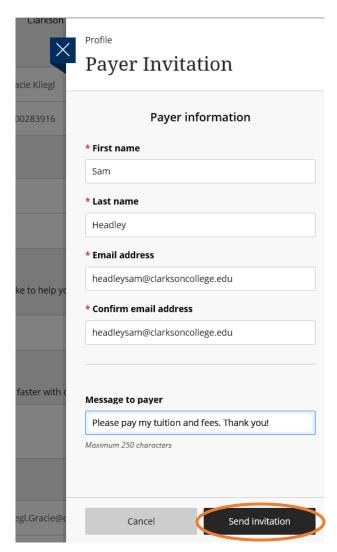
Step 1) Log into <u>Self Service</u>, <u>Transact</u>

Step 2) From the home page of your Transact account, navigate to your profile or the tab located within the vertical menu with "your name."

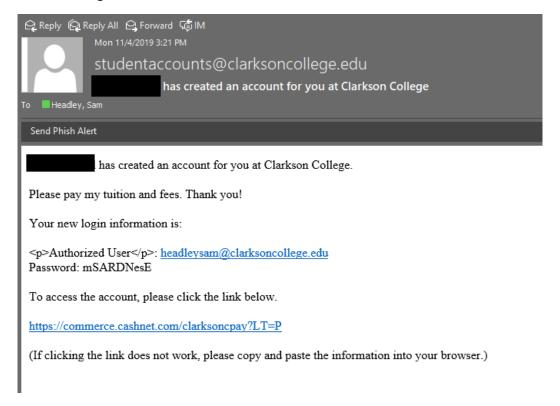
Step 3) Under "Payers" listed within the main body of your screen, click "Send a payer invitation"



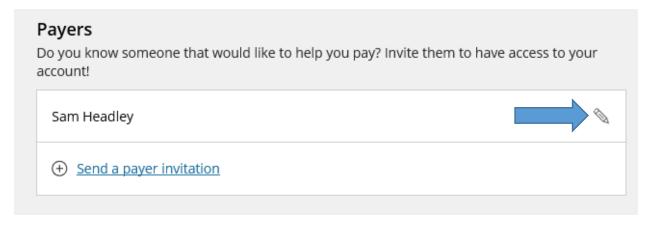
Step 3) Fill in all required fields: name, email address, and personal message to payer. Once completed, click *Send Invitation*.



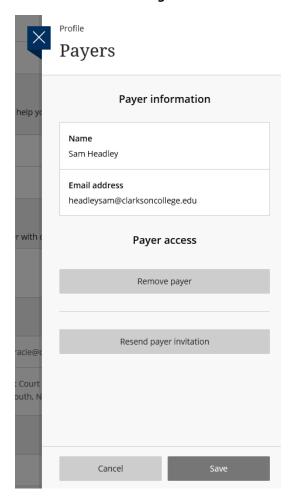
An email will be sent to your payer through the entered email address which will include their credentials and the login website address.



The payer(s) can be reviewed through your profile. To review or edit the payers, repeat Steps 1 & 2. Select the pencil icon or edit across from their name.



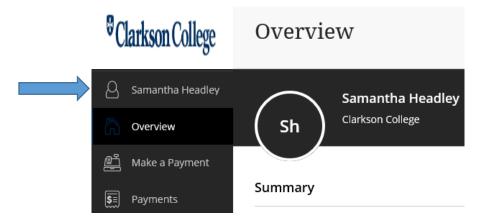
Payer information will appear as shown below. Payer information can be updated or credentials and website information can be resent by clicking "Resend payer invitation." The payer can be removed by selecting "Remove payer." *Be sure to "Save" all changes.*



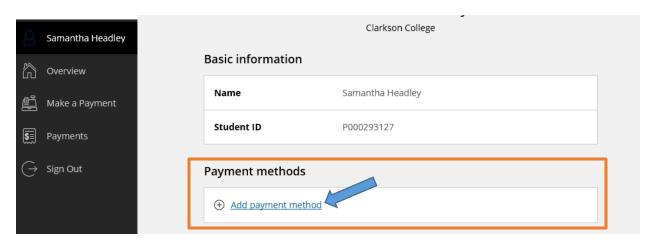
Saved Payment Methods

Step 1) Log into Self Service, Transact

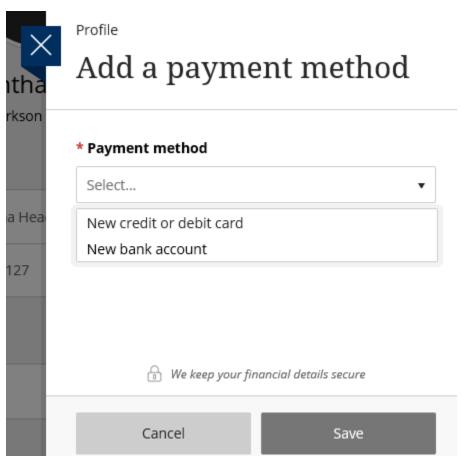
Step 2) Select your profile tab located in the vertical menu or the tab title with "Your Name"



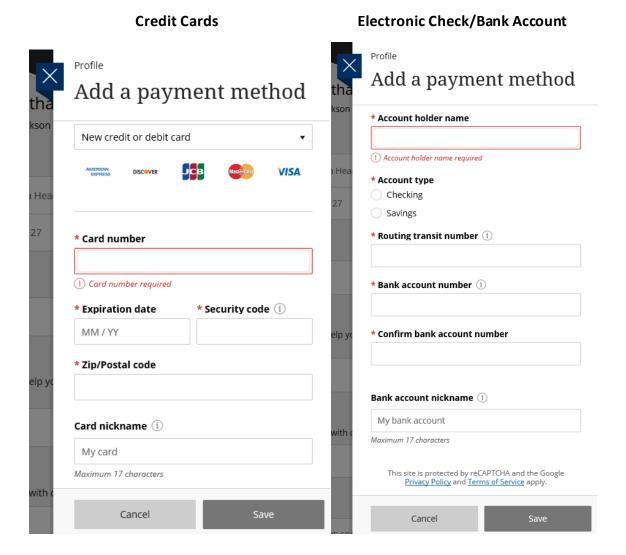
Step 3) Navigate to payment methods. To add a payment method, click the link "Add payment method."



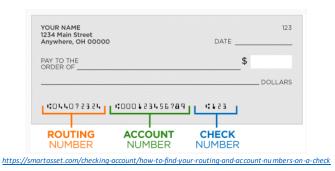
Step 4) Select the method of payment you wish to save and click *save*.



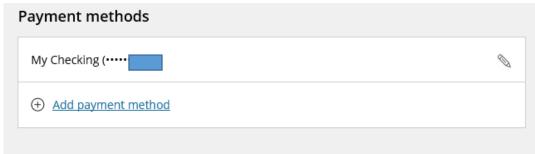
Step 5) Fill in all required fields to complete. Below are examples of the two methods of payments offered through Transact. Be sure to click *Save* to save all changes for future use.



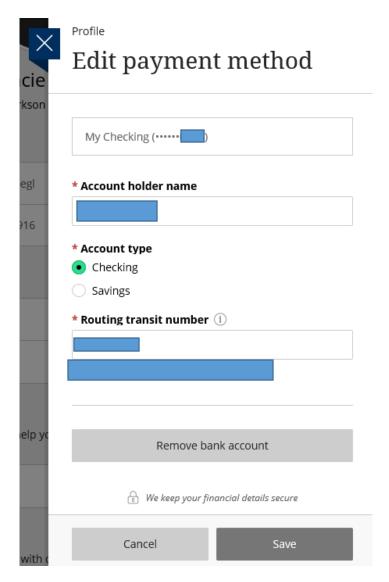
**Your personal account number and your bank's routing number can be found at the bottom of your check.



To review saved payment methods, repeat steps 1 & 2. Click the pencil icon or edit across for the saved account.



Your saved account information will then appear. Make any necessary edits or remove the account by click "Remove bank account." *Be sure to save all changes*.



^{**}Transact will also ask you during any payment if you would like to save the method for future use.